

## MARANATHA CHRISTIAN ACADEMY

### MENU PRE-ORDER FAQs

**Q. If I have to pre-order my lunches, do I also have to pre-pay for them?**

A. Yes, you must submit payment with the order form or deposit in your child's payforit.net account. Be sure to include enough to cover cookies, extra pizza slice, and/or extra milk (when applicable).

**Q. If my child orders a meal and is sick on that day, will I still have to pay for the meal?**

A. Yes, we are required to pay Caravan Kids Catering for every lunch that is ordered - and we base our orders on those we receive from you, the parents.

**Q. If I submit an order form and payment, then discover (in advance) that my child will be out of school (e.g. on vacation), can I change my order?**

A. Maybe. If you can provide a seven (7) day written notice, we may be able to cancel the order for those days.

**Q. If my child does not order a lunch and forgets his/her cold lunch at home/in the car, will a lunch option be available?**

A. Lunch options cannot be guaranteed when not pre-ordered as no extra lunches will be ordered from Caravan Kids.

**Q. What if I do not use payforit.net and I forget to send a check in with my pre-order?**

A. Orders cannot be processed without payment. It is imperative that payment is deposited in payforit.net or attached to the order form.

**Q. What if my child is on the Federal Food and Nutrition Program?**

A. If your child is on the FFNP, the cost remains the same; please submit your current cost for each lunch ordered. If ordering "extras," include 30 cents per extra milk, 50 cents per cookie, and/or \$1.25 (GR K-6) or \$1.50 (GR 7-12) per extra pizza slice.

**Q. If my child eats cold lunch, do I have to pre-order milk?**

A. No, milk does not have to be pre-ordered. However, the cost of 30 cents per milk must be in the student's account. Also, an order form must be submitted, indicating that the child *is not* ordering.

**Q. If I have more than one child on campus, can I order for all of my children on one form?**

A. No, each child must submit a separate menu/order form as the lunches are ordered and delivered per classroom. As such, please be sure your child's grade and teacher's name is printed on the order form, as indicated.